U2 - Pre-Order Album & Ticket Access T&Cs ("U2 Pre-Order Promotion")

- 1. These U2 Pre-Order Promotion Terms and Conditions shall be binding on any Eligible Entrant in accordance with the below.
- An "Eligible Entrant" will have completed a pre-order purchase transaction(s) of the new U2 Album 'Songs of Experience' (the "Album") during the "Offer Window" (as defined below) on the U2.com webstore https://u2.fanfire.com/cgi-bin/WebObjects/Store.woa/wa/artist?artistName=U2com&sourceCode=U2TWEBWWGBP (the "Website").
- 3. The "Offer Window" means the period beginning at 10:00 GMT on Wednesday 1st November 2017 and closing at 23:59 GMT on Thursday 30th November 2017.
- 4. All Eligible Entrants will receive a Code to access the Pre-Sale Window (as defined below) from the Ticket Agent.
- 5. "Code" means a code to gain access to pre-sale tickets for select dates (to be confirmed) on U2's forthcoming UK & European Tour dates in 2018 (the "Eligible Dates").
- 6. The Code will be emailed to all Eligible Entrants on a date between 1 January 2018 31 March 2018 following announcement of the 2018 U2 UK & European Tour for use in a 24-hour pre-sale window ("Pre-Sale Window"), whilst ticket availability lasts. Please note that the Pre-Sale Window will not be the first exclusive offer of tickets to the Eligible Dates (which will be for subscribers of U2.com) but will occur prior to general sale of tickets.
- 7. All Eligible Entrants will receive their Code from Ticketmaster (the "Ticket Agent") at least 48 hours prior to the opening of the Pre-Sale Window.
- 8. The Pre-Sale Window will be operated by the Ticket Agent, the Code will be generated by the Ticket Agent and emailed to each Eligible Entrant will be sent by the Ticket Agent to the same email address used by each Eligible Entrant to purchase the Album from the Website during the Offer Window.
- The Code sent to each Eligible Entrant will allow access to purchase up to two (2) tickets for any one Eligible Date from a limited number of pre-sale tickets available and on-sale during the Pre-Sale Window for all Eligible Dates.
- 10. Each Eligible Entrant can claim a maximum of one (1) Code.
- 11. Only a limited number of tickets are available in the Pre-Sale Window for all Eligible Entrants and the number of Eligible Entrants may exceed the number of tickets available in the Pre-Sale WIndow. Please note that the Code only grants access to the pre-sale and there is no guarantee that any Eligible Entrant will be able to buy tickets to the Eligible Dates using a Code as this will be subject to availability at the time an Eligible Entrant access the presale.
- 12. Codes have no cash value, and are non-transferable, case-sensitive, and good for one-time use only for limited tickets as described above during Pre-Sale Window.
- 13. If you have any issues with receiving your code or questions regarding your order, please email visit the "U2.com webstore – contact us" section or contact the Ticket Agent directly on [insert Ticket Agent contact].
- 14. No purchase necessary. By signing up to this ticket pre-sale you will also receive a Code and updates from U2 as well as Ticket Agent. You can unsubscribe from these emails at any time.
- 15. This U2 Pre-Order Promotion is open **to all citizens of any country who are over 18 years of age**). Ticket Agent reserves the right to request proof of age in order to attend the Eligible Dates described below. Ticket Agent reserves the right for the relevant show promoter and/or venue to reject and refuse entrants entry to the venue for any Eligible Date in accordance with any age or other policy of the venue.
- 16. Uses of personal data received by Ticket Agent in the course of U2 Pre-Order Promotion are subject to the privacy policy https://u2.fanfire.com/cgibin/WebObjects/Store.woa/wa/privacy?sourceCode=U2CFCMWWGBP
- 17. By entering the U2 Pre-Order Promotion all entrants are deemed to have accepted and be bound by these General Rules and Terms and Conditions.
- Ticket Agent reserves the right at any time to cancel, modify or supersede the U2 Pre-Order Promotion (including altering prizes) if, in our sole discretion, the U2 Pre-Order Promotion is not capable of being conducted as specified.

- 19. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
- 20. These terms and conditions shall be governed by English law and the courts of England and Wales shall have exclusive jurisdiction.
- 21. The U2 Pre-Order Promotion is open **to all citizens of any country aged 18 or over** save for employees of the Ticket Agent and their associated, affiliated or subsidiary companies, and their families, agents, or anyone connected with this U2 Pre-Order Promotion.
- 22. By entering, participants in the U2 Pre-Order Promotion agree to release and hold harmless Ticket Agent, its parent, subsidiary and affiliated entities, directors, officers, employees, attorneys, agents and representatives from any damage, injury, loss, claim, action, demand or other liability that may arise from their purchase or pre-order of the Album acceptance and/or use of any Code or their participation in this promotion, or from any misuse or malfunction of anything in connection with the Eligible Dates.